

Animal Care Guidelines.

Container Specifications:

- Containers shall meet the minimum requirements of IATA CR-1 or CR-82 as applicable.
- Container must be non-collapsible and constructed of fiberglass, metal, rigid plastic, solid wood, or plywood.
- Kennels with wire roofs will not be accepted for transport.
- Kennels with wheels will not be accepted for transport.
- Floor must be solid, leak-proof, and covered with a layer of absorbent non-consumable bedding material (ex. towels, blankets, heavy-duty cloth, etc.).
- Ventilation must be a minimum of 16% of the total surface of the four sides.
- All openings must be nose and paw-proof.
- Labels are not to obstruct any ventilation holes.
- No food or water containers are allowed in the kennel, unless it is a non-spill container, firmly attached to the kennel.
- Water containers must be non-spillable with outside access for filling.
- Affix any special feeding/watering instructions to the container.
- The maximum allowable weight of a kennel, including animal, is 72.5kg (160 lbs)*.
- Animal's name should be clearly indicated on the container, either on a tag or a label.
- No container can be over 76 cm (30 in) in height.
- Strong breed dogs (or any mix thereof) over the age of 6 months must be transported in a strong breed kennel (IATA CR-82) and must only be booked through a registered IPATA agent. Refer to WestJet.com for specific breed information.
- Strong breed dogs under the age of 6 months can be transported in an IATA CR-1 compliant container but must have proof of age documentation presented at time of tender.

Condition of Animal:

- No animal shall be accepted if it is deemed to be hostile.
- No animal or kennel shall be accepted if it is deemed to be severely odoriferous.
- Shipment of females in heat is not recommended.
- Females with suckling young and unweaned animals will not be accepted for carriage.
- Pregnant animals will not be accepted for carriage.
- Weaned puppies or kittens younger than eight weeks are not accepted due to possible dehydration effects.
- Tranquilization of animals is not recommended, however, if sedated, a veterinary document must be provided stating the animal is fit to be transported by air. Sedation must only be administered by a veterinarian and the document must include the time and method of administration, the dose and name of the medication.

*An additional size/weight allowance may be available for CR-82 containers by prior arrangement with WestJet.

Guidelines:

- All required paperwork must be included (e.g., government required documents, veterinarian documents, licenses, and any import and/or export permits tendered with the animal, etc.).
- Animals must be dropped off between the published maximum and minimum cutoff times. Cutoff times vary by station of origin. Please contact WestJet Cargo for cutoff times specific to your shipment.
- A maximum of two animals of comparable size who are used to cohabitation may be shipped in the same container. Animals over 14 kg (31 lbs) must travel in their own container.
- A combination of animals in the same container is not permitted (e.g., dog with cat).

Examination by Veterinarian

Animals must undergo a veterinary examination no more than 10 days prior to travel and be tendered with a supporting document in the following circumstances:

- Snub nosed (brachycephalic) breeds of cat and dog of any age. Refer to WestJet.com for specific breed information.
- Any other breed of cat and dog between 8 and 12 weeks old.
- Animals who are post-surgery (including minor modification surgery) or wearing bandages/dressings.
- Animals who are sedated/tranquilized (restrictions apply).

Container sizing (L x W x H):

Size	Dimensions (in)	Dimensions (cm)
Mini/Small	21 x 15 x 15	53 x 38 x 38
Junior	27 x 20 x 19	69 x 50 x 48
Medium	32 x 22 x 23	81 x 56 x 59
Large	36 x 24 x 24	91 x 61 x 61
Extra large	40 x 27 x 30	101 x 68 x 76

Stand/Sit: Animals must be able to stand/sit inside the kennel with 5-8 cm (2-3 in) clearance above their head.

Laydown: Animals must be able to lay down in a natural position.

Turn: Animals must be able to turn around normally while standing.

Contact us

westjet.com/cargo

service@westjetcargo.com

1-866-WJCARGO (952-2746)

